

CPUC Workshop to Discuss Implementation of SB 1376 (Hill), the “TNC Access for All Act”

December 5, 2018

9:30 AM - 12:30 PM

California Public Utilities Commission

Courtyard Room

505 Van Ness Avenue, San Francisco, CA 94102

PURPOSE: To begin discussing implementation of SB 1376 (Hill, 2018), the “TNC Access for All Act,” and to identify community Wheelchair-Accessible Vehicle (WAV) demand and WAV supply and discuss recommendations regarding the establishment of geographic areas, criteria for Access Fund expenditures, and educational outreach objectives for programs for on-demand services and partnerships.

At this kick-off workshop, the Commission solicits input on how and where to engage stakeholders across four more workshops statewide on the implementation of the Act. Per the Act, the Commission must work with stakeholders on: vehicle specifications, subsidies for wheelchair pickups, maintenance and fuel costs, designated pickup locations for drivers in locations where door-to-door service is not feasible, standards for trip requests, response times, and rider initiated cancellation, limiting of stranded users, integration of service into city and county transportation plans, or any necessary training or additional incentives for WAV drivers that results in a measurable impact on service availability, efficiency, and efficacy.

WebEx:

<https://centurylinkconferencing.webex.com/centurylinkconferencing/j.php?MTID=m9f0231b401ead6da0510813fa42b1676>

Meeting Number: **715 426 300**

Meeting Password: **Accessible**

Call-In Number: **877-820-7831 (LISTEN-ONLY)**

Participant Code: **998790**

Phone and WebEx participants may e-mail questions for the panelists to cody.naylor@cpuc.ca.gov.

9:30 AM – 9:40 AM

WELCOMING REMARKS

- State Senator Jerry Hill
- CPUC Commissioner Liane Randolph

9:40 AM – 10:00 AM

HOUSEKEEPING & OVERVIEW OF SB 1376 (Hill)

- CPUC Staff (*Cody Naylor*)

10:00 AM – 10:15 AM

TNC PRESENTATIONS OF ACCESSIBILITY PLANS AND DATA REPORTED ON COMPLAINTS ON UNFAIR TREATMENT OR DISCRIMINATION OF PERSONS WITH DISABILITIES

- Lyft (*Traci Lee, Senior Public Policy Manager; Annette Tran, Compliance Team*)
- Uber (*Kimberly Harvish, US & Canada Operations Lead, Accessibility; Shivani Sidhar, Regulatory Counsel*)

10:15 AM – 11:15 AM

Panel 01: Community WAV Demand and Establishment of Geographic Areas

- Central Contra Costa County (*Rick Ramacier, General Manager*)
- Marin Transit (*Robert Betts, Operations & Planning Director*)
- San Francisco Municipal Transportation Agency (*Annette Williams, Accessible Services Manager*)
- San Mateo County Transit District (*Christy Wegener, Director of Planning*)

Panel Questions

- *Are there existing quantitative assessments of demand for accessible transportation in regions of California that should be considered and used in the implementation of this program? If not, what quantitative demand assessment tools should be considered?*
- *What transportation planning areas exist that can inform the establishment of geographic areas to implement the Act? For example, should the Commission use assessments of WAV demand, metropolitan planning organization boundaries, city/county jurisdictional boundaries, or another method of establishing geographical boundaries?*

11:15 AM – 12:15 PM

Panel 02: Criteria for Access Fund Expenditures and Educational Outreach Objectives

- Center for Accessible Technology (*Melissa Kasnitz, Legal Counsel*)
- Disability Rights California (*Curtis Child, Legislative Director*)
- Disability Rights Education and Defense Fund (*Marilyn Golden, Senior Policy Analyst*)
- San Francisco Mayor's Office on Disability (*Joanna Fraguli, Deputy Director – Programmatic Access*)

Panel Questions

- The Act requires access providers to submit applications to participate in the program established by SB 1376. The application must include a plan for how the program will: improve response times for WAV service compared to the previous year, make WAVs present and available in the geographic area, and publicize and promote available WAV services to disability communities. What comments do panelists have on the statutory criteria for plan applications? *What additional criteria (if any) should the Commission consider that will make access providers local accessible transportation programs eligible to participate in the program established pursuant to SB 1376?*
- Where should the Commission host additional workshops across the state to engage stakeholders on the implementation of the Act?

12:15 PM – 12:30 PM

Open Public Comment